QUALITY, SAFETY, SUSTAINABILITY AND CUSTOMER EXPERIENCE

Moellhausen is a family-owned company with a strong industrial vocation and a well-established international presence. In all the countries where the Group operates, we share a common vision aimed at creating long-term value for the market, for people and for society, through a responsible, aware and long-term oriented approach.

The Group's strategy is based on four key pillars – internationalization, specialization, innovation and sustainability – which guide our competitive positioning and our growth path in global markets. This Policy is consistent with the values and principles set out in the Group Code of Ethics.

Quality, Product Safety, Sustainability and Customer Experience are fully integrated into all our business activities, from raw material selection to design, from production to customer relationships. Through structured management systems, we ensure the use of safe raw materials and formulations of excellent quality, in full compliance with applicable regulations, Good Hygiene Practices (GHP), Good Manufacturing Practices (GMP), and product protection and defence programs throughout the entire value chain.

Each Group company operates in compliance with local regulations while maintaining shared Group standards, in order to ensure reliable, safe products and services that are consistent with customer expectations. We firmly believe in the value of relationships and, through collaboration, expertise and transparency, we build long-term partnerships with customers, suppliers and stakeholders, while at the same time enhancing local specificities within a globally recognizable Group identity.

Moellhausen regularly reviews its objectives, strategies and policies, ensuring continuous alignment between customer needs, technological progress and sustainability commitments. This Policy serves as the reference framework for the definition and periodic review of measurable objectives relating to Quality and Product Safety, in line with the Group's strategy and context. Every person, at every level of the organization, is called upon to actively contribute to building a reliable, consistent and value-adding customer experience that concretely reflects the identity and values of the Moellhausen brand.

Anthony Charles MoellhausenC.E.O

Date: 07.05.2026 – rev.00

For the purposes of this Policy, the term 'Moellhausen Group' or 'Group' shall mean Moellhausen S.p.A. (hereinafter the 'Parent Company') and all other companies directly or indirectly controlled by the Parent Company (including Moellhausen ME FZE, a subsidiary of the Parent Company), as well as any affiliated companies or entities subject to its direction and coordination activities, including their respective operational units without separate legal personality (such as subsidiaries, branches and representative offices).
The term 'Moellhausen', where used in this Policy, shall be understood as a reference to the Group as a whole, unless the context requires otherwise.