

Anthony Charles Moellhausen  
C.E.O

Moellhausen, as a family business that is a witness to Made in Italy, is aware of its role and of the fact that the activity it carries out has an impact not only at an economic level, but also socially and environmentally. Over the years, the company has not changed its strategic line of internationalisation, specialisation and innovation.

At Moellhausen, we strive to conduct our business by disseminating and integrating the values of the Quality and Product Safety culture into our activities, thereby ensuring that our products and services meet all relevant legal, regulatory and contractual requirements.

Our responsibility for product quality and safety is concrete, continuous and constantly aims to build a relationship of trust with our employees, customers, suppliers and all stakeholders.

Market challenges and, ever-increasing complexity, drive continuous improvement and innovation, Moellhausen therefore regularly and systematically reviews the Objectives and Policy to keep them up-to-date in order to drive the Company towards excellence.

Every employee, at every level of the company organisation, is responsible for the correct implementation of the Policy, each within his or her competence.

### OUR REFERENCES:

a. Commitment to provide products and services in full compliance with all customer and regulatory requirements:

Meeting and active listening: key moments of understanding of Customer, of his requests, requirements and needs.

b. Quality of products and services:

Raw materials and formulations of excellent quality and safe: Moellhausen guarantees, through its quality and safety product management system, the compliance with relevant laws and regulations, with good hygiene practices (GHP), with good manufacturing practices (GMP) and the implementation of comprehensive programs for the protection and defense of products.

c. Constant supply of products and services

Attention to proper planning, control and adherence to schedules are an indispensable element in order to be able to operate in quality. Moellhausen ensures, by means of an appropriate investment policy, the constant technological upgrading of plants, equipment and production facilities. Creativity and flexibility consistent with the idea of the defined product and trends of the market

d. Creativity and flexibility consistent with the expressed product idea and market trends:

Moellhausen transforms requests into concrete products of excellent quality. By analysing the market and its dynamics, it creatively interprets consumer trends and proactively introduces - together with its customers - special products in new markets.

e. Communication and awareness of the employees:

People: Moellhausen aims at the development of skills, the definition of responsibilities, an active participation of personnel in maintaining and improving our quality systems and standards, as well as the continuous growth of human resources through the disclosure of communications and targeted education and training activities.

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